

Petersen Health Care Employee Satisfaction Survey

Facility: \_\_\_\_\_

How much do you agree or disagree with each of these statements?	NEITHER AGREE				
	STRONGLY AGREE	AGREE	NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
1. Overall, I am satisfied with my job	0	0	0	0	0
2. Our leaders demonstrate the behaviors and values that they expect of us.	0	0	0	0	0
3. I would recommend this organization to others who are looking for work.	0	0	0	0	0

How much do you agree or disagree with each of these statements?	NEITHER AGREE				
	STRONGLY AGREE	AGREE	NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
4. I feel valued by my employer.	0	0	0	0	0
5. I have benefited from in-services and pm the job training or education provided	0	0	0	0	0
6. I have the opportunities to use all of my own skills and knowledge.	0	0	0	0	0
7. I receive specific information about things I do well at work.	0	0	0	0	0
8. I receive specific information about things I could improve at work.	0	0	0	0	0
9. I have equipment and supplies to do my work well.	0	0	0	0	0

Thinking about the work you do and activities that make up your job, how much do you agree or disagree with each of these statements?	NEITHER AGREE				
	STRONGLY AGREE	AGREE	NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
10. The work I do is meaningful.	0	0	0	0	0
11. The work I do is very important to me	0	0	0	0	0
12. My job activities are personally meaningful to me.	0	0	0	0	0
13. My employer helps me find a balance between work and personal life responsibilities.	0	0	0	0	0

How much do you agree or disagree with each of these statements?	NEITHER AGREE				
	STRONGLY AGREE	AGREE	NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
14. Staff in my department communicates well with the residents.	0	0	0	0	0
15. My supervisor communicates clear, consistent expectations.	0	0	0	0	0
16. My supervisor has a strong vision for the department and the organization.	0	0	0	0	0
17. My supervisor explains where we are going as an organization in a way that makes me want to support changes.	0	0	0	0	0
18. My supervisor creates the feeling that good things are happening.	0	0	0	0	0
19. I am treated with respect and dignity.	0	0	0	0	0
20. My supervisor makes me believe that I can make a difference.	0	0	0	0	0
21. My supervisor stimulates and challenges me to contribute.	0	0	0	0	0
22. My supervisor uses my recommendations.	0	0	0	0	0
23. I feel free to give my supervisor feedback about the direction of the department and the organization.	0	0	0	0	0
24. My supervisor shares important information with me that I need to do my job.	0	0	0	0	0
25. There is a lot of give and take between me and my supervisor.	0	0	0	0	0
26. My supervisor delegates appropriate assignments to me along with the authority to implement them.	0	0	0	0	0
27. My supervisor is a role model for me.	0	0	0	0	0
28. My department works as a team to meet the needs of the residents or customers.	0	0	0	0	0
29. The staff in my department works well together.	0	0	0	0	0
30. Staff takes pride in his or her work.	0	0	0	0	0
31. Different departments communicate well with each other.	0	0	0	0	0
32. Staff in my department communicates well with each other.	0	0	0	0	0
33. Managers in my department communicate well with staff.	0	0	0	0	0

Thinking about your job right now, how much do you agree or disagree that each of the following is a rewarding part of your job?	NEITHER AGREE				
	STRONGLY AGREE	AGREE	NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
34. Helping others.	0	0	0	0	0
35. Being needed by others.	0	0	0	0	0
36. Having an impact on other peoples lives.	0	0	0	0	0
37. Having challenging or stimulating work.	0	0	0	0	0
38. Having a variety of tasks.	0	0	0	0	0
39. Feeling a sense of accomplishment I get from doing my job.	0	0	0	0	0
40. Having a job that fits my interests and skills.	0	0	0	0	0
41. Having the opportunity for learning new things.	0	0	0	0	0
42. Getting recognition for the work I do.	0	0	0	0	0
43. Receiving appreciation for the work I do.	0	0	0	0	0
44. Receiving a salary that reflects the type of work I do.	0	0	0	0	0
45. Receiving benefits that are fair for the type of work I do.	0	0	0	0	0

How much do you agree or disagree with each of these statements?	NEITHER AGREE				
	STRONGLY AGREE	AGREE	NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
46. My employer provides regular training to reduce health and safety hazards in the workplace.	0	0	0	0	0
47. My employer provides necessary equipment and resources to reduce health and safety hazards in the workplace.	0	0	0	0	0
48. I feel that my employer makes workplace safety a high priority.	0	0	0	0	0

49. Please indicate which department you work in:		
<input type="radio"/> Activities	<input type="radio"/> Business Office	<input type="radio"/> Social Services
<input type="radio"/> Administration	<input type="radio"/> Nursing (Licensed)	<input type="radio"/> Other
<input type="radio"/> Dining Services	<input type="radio"/> Nursing Assistant	
<input type="radio"/> Environmental Se	<input type="radio"/> Therapy Services	
50. How long have you worked here?	51. I work:	
	<input type="radio"/> Less than 6 months	<input type="radio"/> Full Time <input type="radio"/> Part Time
<input type="radio"/> 6 months up to 1 year	52. Are you considered a Supervisor?	
<input type="radio"/> 1 - 2 years		
<input type="radio"/> 3 - 4 years	<input type="radio"/> Yes	<input type="radio"/> No
<input type="radio"/> Over 4 years		

53. What do we do best at this facility?

54. What can we do to improve this facility?